



WEST COAST
REGIONAL COUNCIL

3 February 2025

Total Mobility cards coming

If you're a Total Mobility service user, or you know someone who is, there's a change coming to the service.

Later this year West Coast Regional Council will be issuing users with a card to replace the current paper vouchers, making it easier for users and transport providers alike.

Total Mobility helps eligible people with long-term and short-term impairments to access appropriate transport to meet their daily needs and help them participate in community activities.

It offers subsidised door-to-door transport services wherever scheme transport providers operate, which for the West Coast means taxi companies in Westport, Greymouth and Hokitika.

Council has contacted all users listed on its database to let them know what is happening and what they need to do i.e. supply a photo for their new card.

Council is also planning drop-in sessions so Total Mobility users who still need a photo taken for their card can have them taken. The sessions will also be an opportunity for people with questions about the Total Mobility scheme to talk to council staff.

Drop-in sessions:

Hokitika: Tuesday 18 February, 9:30am – 12:30am at Westland District Library

Greymouth: Wednesday 19 February, 9:30am - 1:00pm at Grey District Library

Westport: Friday 21 February, 10:30am – 2:30pm at Buller District Library

The vouchers, which will be replaced by the cards, allow registered users of the scheme to a 75% discount up to a maximum fare of \$30.

The scheme is funded by local and central government in partnership.

–Ends–

Background information

[West Coast | NZ Transport Agency Waka Kotahi](#)